

Using the sos-linux Script

This document will give a brief introduction into how to obtain and use the sos-linux script. The sos-linux script was authored by Coraid to assist in identification of possible problems in the following areas regarding an AoE initiator:

- AoE module issues
- Version issues with the operating system and/or AoE software
- Networking issues
- Hardware issues
- AoE mounting issues

1. Download the script

Note: sos-linux comes bundled with the most recent AoE driver/aoetools and may already be installed. You can obtain the latest driver/aoetools from our [Linux support page](#).

These commands will download the script into your /bin directory:

```
root@pluto-desktop:~# cd /bin
root@pluto-desktop:/bin# wget http://support.coraid.com/support/linux/sos-linux
```

2. Run the script

These commands will change the script into an executable program and then run it:

```
root@pluto-desktop:/bin# chmod +x sos-linux
root@pluto-desktop:/bin# sos-linux
sos-linux: output file is /root/sos-server-20100731-085659.txt
```

3. Send the output file to Coraid

Lastly, send the generated file to support@coraid.com for review. Our engineers will provide feedback on the particular issues that you may be having based upon the output.

For additional information please visit our [Fast Support HOWTO](#). If you have any questions or comments about this document please let us know at support@coraid.com.